



2023/24

Statement of Corporate Intent

Our Plan



Our vision is to **fully harness the value of “where” to power a thriving Western Australia.**

We deliver value to the State through three core functions:



Locate

We locate our place in the world



Value

We value our homes and investments



Secure

We secure our interests in property

Purpose

Landgate supports the sustainable economic, social and environmental management and development of land in Western Australia by securing land interests, valuing property and providing and promoting the use of location information and services.

Culture

Through agreed behaviours, Landgate nurtures a culture that strives for a shared purpose, values learning, and is focused on delivering results.

Values

- **Commit and act**
We do what we say we will do.
We take personal responsibility.
- **Dynamic and engaged**
We are passionate, proud and enthusiastic.
We make it easy to do business with us.
- **Innovate and achieve**
We think about tomorrow in what we do today.
We celebrate success.
- **Honest and true**
We are supportive and respectful.
We communicate openly.

We perform our functions under the *Land Information Authority Act 2006* and act in a cost-effective manner, in accordance with prudent commercial principles.



Our strategic themes

Our strategic themes outline what we will do.
The objectives within them determine what success will look like.



Contribute to a strong and sustainable WA economy

1. Efficient and effective delivery of our services underpins the development and economic growth of the state.
2. An advanced spatial digital twin enables a connected digital government to provide better services for the WA community.



Drive outcomes in the interest of WA

1. Leadership promotes the use of digital location information across sectors to improve community and industry outcomes.
2. Involvement in industry forums contributes to the development of national strategies, standards and practices.



Meet evolving customer & community needs

1. Drive to modernise legislation meets future societal expectations.
2. Services and data meet customer needs, enable collaboration and drive innovation.
3. Partnerships provide the capability and agility to deliver the products and services our customers want.
4. Products, services and actions contribute to the ethical, environmental, social and governance outcomes of our customers and community.



Optimise the potential of our business

1. Digital transformation drives innovative ways of working and delivers the value of 'where'.
2. Potential is optimised through high performing people, culture, partnerships and technology.

PILBRA // NEWMAN // ZONE 03
ELEVATION // 840 M
MAP BUILD A.S // 02.017.01
LANDGATE - SERVER ROOM



NATIVE TITLE

NATIVE TITLE

183 / 294
GOLF COURSE

708 / 204
DOCTOR

705 / 947
FIRE STATION

3005 / 400
RESIDENTIAL

NATIVE TITLE

3005 / 400
RESIDENTIAL

3005 / 400
RESIDENTIAL






807 / 521
DOCTOR

805 / 575
SECONDARY HIGH SCHOOL

317 / 850
HYDRO VALVE

SOLAR FIELD

Location Services initiatives

Initiative	Achievements by 30 June 2024
 <p>Deliver location information and services effectively and efficiently</p>	<ul style="list-style-type: none"> The extent to which the currency and relevance of the Land Information Databases meet the needs of the Western Australian community: <ul style="list-style-type: none"> Completion rate of names and addressing jobs delivered within 10 business days (target 85%). Completion rate of property boundary related jobs within the agreed benchmarks (target 97.2%). Imagery systems availability supporting the State's mapping, monitoring and predicting of bushfires (target 99%). Overall satisfaction with the capture of, discovery of and access to government location information (target 80%). Average cost of providing land information and services for the State (per square km) (target \$18.90). Access to the State's location information: Average cost per dataset (target \$1,247.84).
 <p>Promote the use of location data and technology to progress improved data capture, sharing and collaboration</p>	<ul style="list-style-type: none"> Program delivered to promote the use of location data through sponsorship, data supply and partnerships. WALIS Community events facilitated and Capture WA program delivered to ensure optimal spend of \$2m budget.
 <p>Modernise foundation spatial data and systems</p>	<ul style="list-style-type: none"> Development of a Project Definition Plan for Spatial WA Program. Planning undertaken to be market ready for Spatial WA procurements. Delivery of the asset investment plan for: <ul style="list-style-type: none"> Geodetic survey marks register & Geodetic online access application Addressing database Geographic names database Topographic geodatabase Aerial Imagery Processing.
 <p>Collaborate in national forums to progress the harmonisation of location services standards, strategies and data sharing practices</p>	<ul style="list-style-type: none"> Landgate proactively contributes to national discussions and provides in-kind contributions to specific projects. ANZLIC Strategic Plan roadmap status presented at WALIS Council and Community to ensure key stakeholders are consulted on national initiatives.
 <p>Progress a strategic review of the earth observation reception capability</p>	<ul style="list-style-type: none"> Strategic options paper delivered for 2030 onwards for robust, reliable access to earth observation data.

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Contribute to a strong and sustainable WA Economy



Meet evolving customer & community needs









Drive outcomes in the interest of WA



Optimise the potential of our business







Registration Services initiatives

Initiative	Achievements by 30 June 2024
 <p>Deliver land titling services accurately and efficiently</p>	<ul style="list-style-type: none"> The land titles register updated and maintained in a timely and accurate manner: <ul style="list-style-type: none"> Simple and correct documents are registered within two working days of lodgement (target 80%). The number of adjusted Certificates of Title arising from identified errors as a percentage of the total Certificates of Title on the land titles register (target $\leq 0.25\%$). Average cost of maintaining land tenure information, certainty of ownership and other interests in land, per Certificate of Title (Target \$22.73).
 <p>Continued automation of land registry processes</p>	<ul style="list-style-type: none"> Updates to national e-conveyancing data standards and residual documents implemented. Paper Duplicate Certificates of Title abolished. Electronic notices for caveators and registered proprietors implemented.
 <p>Progress the adoption of the Electronic Conveyancing National Law (ECNL) as WA Law and repeal the <i>Electronic Conveyancing Act 2014</i></p>	<ul style="list-style-type: none"> WA has joined national legal scheme for e-conveyancing.
 <p>Commence development of digital plan lodgement requirements</p>	<ul style="list-style-type: none"> Stakeholder consultation and regulation changes to enable digital plan lodgement drafted.
 <p>Drive legislative reform to progress towards a fully digital property market</p>	<ul style="list-style-type: none"> Legislation enabling digital mortgage and deeds legislation introduced into Parliament.
 <p>Collaborate in national forums to progress the harmonisation of land titling services, standards, strategies and data sharing practices</p>	<ul style="list-style-type: none"> Contribute at national forums (Australian Registrar's National ECC, ARWG) to introduce: <ul style="list-style-type: none"> Competition in the electronic conveyancing market. A national compliance assurance system and supporting processes for registrations operations.













Valuation Services initiatives

Initiative	Achievements by 30 June 2024
 <p>Deliver valuation services effectively and efficiently</p>	<ul style="list-style-type: none"> International standards for accuracy and uniformity of rating and taxing values met: <ul style="list-style-type: none"> Benchmark against international standards for accuracy using Median Ratio Test: <ul style="list-style-type: none"> Gross Rental Value (target >92.5%) Unimproved Value (target >92.5%) Coefficient of dispersion to check uniformity of values: <ul style="list-style-type: none"> Gross Rental Value (target <7%) Unimproved Value (target <15%) Adjustments of rating and taxing values as a result of Objections and Appeals as a percentage of total values in force (target <2%). Average cost per valuation (Target \$17.44).
 <p>Implement a new valuation system</p>	<ul style="list-style-type: none"> Valsys replaced with a modern valuation system.
 <p>Upskill the workforce to ensure efficient service delivery</p>	<ul style="list-style-type: none"> Staff trained to use the new system. An upskilling program for new and emerging complex valuation work developed. An entry level employment program developed in partnership with industry and tertiary institutions to create pathways for valuers with future focused skills.
 <p>Improve the collection, maintenance, management and use of valuation data</p>	<ul style="list-style-type: none"> Modern interfaces developed to external data suppliers to share data between agency systems.





Corporate initiatives

Initiative	Achievements by 30 June 2024
 Implement recommendations from the Land Information Authority Act 2006 review	<ul style="list-style-type: none"> The implementation plan for the LIA review recommendations progressed.
 Progress our diversity commitments to build an agency that is a leader in reconciliation and inclusion initiatives	<ul style="list-style-type: none"> Actions items from Corporate Diversity Plans implemented. The next iteration of our Reconciliation Action Plan and Multicultural Action Plan drafted.
 Position our workforce and workplace to meet our future needs	<ul style="list-style-type: none"> Options in our employment framework to further implement agile working arrangements explored. Position Landgate as an employer of choice progressed. The Midland Building refurbishment and the move to activity based working finalised.
 Advance our ICT environment	<ul style="list-style-type: none"> Phase 1 of the IT Roadmap 2023-28 commenced. Implementation of the Cyber Strategy progressed. Initiatives supporting the Information Classification Framework implemented.
 Transition to a future state ICT service provision	<ul style="list-style-type: none"> Transition to new service provision arrangements progressed in line with project plan. Internal capability for delivery of ICT and contract management built. Advara managed contracts substantially novated to Landgate.
 Develop a contemporary corporate cost model	<ul style="list-style-type: none"> Changes to financial policies, systems and processes finalised and implemented.
 Implement the product management strategy and expand partnership opportunities	<ul style="list-style-type: none"> The recommendations from the product management strategy including progression of existing and new partnership models implemented.
 Define Landgate's role in progressing the State's ESG outcome	<ul style="list-style-type: none"> An ESG strategy that maximises the value of Landgate data to benefit the State's ESG initiatives developed.

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Meet evolving customer & community needs



Drive outcomes in the interest of WA



Optimise the potential of our business

This document represents the Statement of Corporate Intent (SCI) prepared by the Western Australian Land Information Authority, trading as Landgate, under the provisions of the Land Information Authority Act 2006. The Land Information Authority Act 2006 requires Landgate to submit a SCI for the Minister for Lands' approval each year by a date determined by the Minister, in agreement with the Treasurer.

The SCI outlines Landgate's initiatives for the first year of the Strategic Development Plan.



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