



# **Ordering a Plan**

Land Enquiry Services Quick Guide

Last Updated: 7<sup>th</sup> of September 2023

Version: 3









### Ordering a Plan

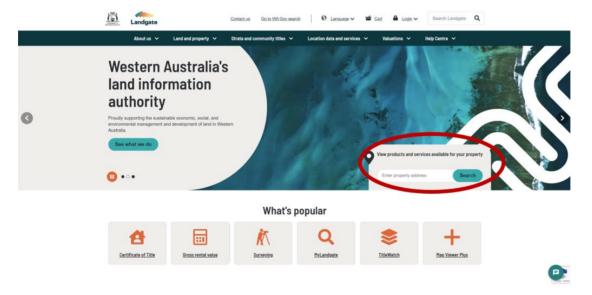
A copy of a Plan can be ordered through Land Enquiry Services located on the Landgate corporate website. Add the Certificate of Title to the cart, pay with your credit card or Billing Account, and receive a PDF copy via email within 30 minutes of successful submission.

If you have a Billing Account, you will need to log in to have access to the Industry products, and charge your account.

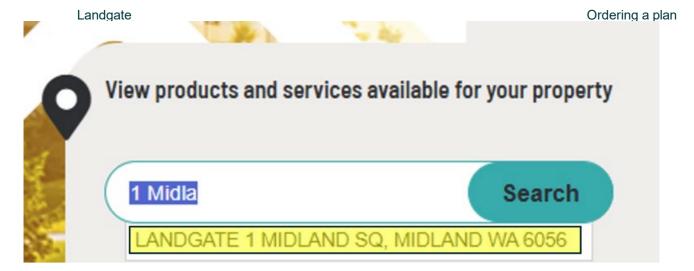
There are two main methods for searching for your property's Certificate of Plan/Survey. It is recommended if you are unsure of the address, or wish to confirm the property through aerial overview prior to purchase, to follow the steps of **Searching in Land Enquiry Services**.

### Searching from the Website

From the <u>Landgate Home Page</u> enter the property street address of interest in the "View products and services available for your property" field

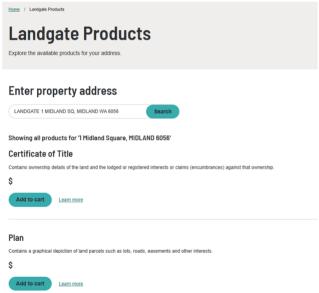


Landgate's Address Verification Service will provide street address options based on your entry. Select the appropriate address once the option has presented.

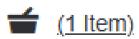


If your address is not presented as an option, you may be required to search the property using alternative options presented under **Searching in Land Enquiry Services** from this guide.

Selecting an address will proceed to a Landgate Products page where products applicable to the property searched will be presented. Products can be submitted to your cart by selecting "Add to cart" beneath the appropriate product of interest.

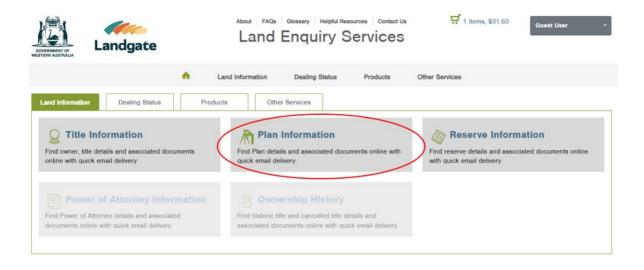


Upon adding the product to cart, the cart link at the top of the page will update accordingly. Selecting this will take you to the cart for review and payment options listed under **Completing your order** in this guide



## **Searching in Land Enquiry Services**

Open Land Enquiry Services and select 'Plan Information'.



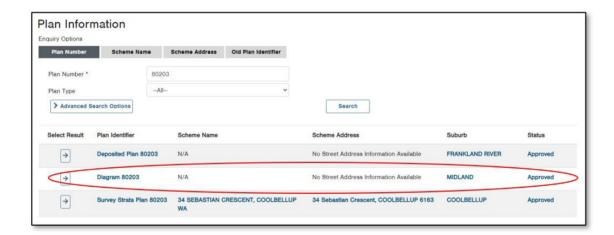


Select the desired enquiry option to search the criteria you have available and then select 'search'.

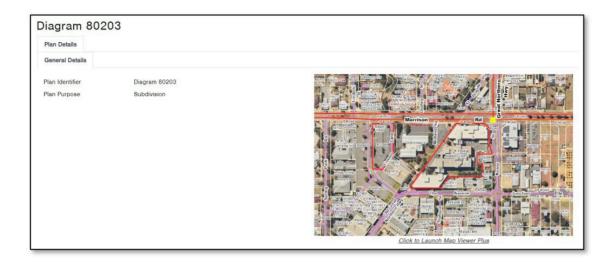


### Continue to the Plan Details Screen

Once the results appear on the screen, you will need to select the property you wish to see more details on. You can click on the result line, including the arrow button.



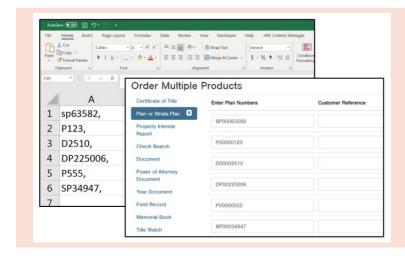
Once on the Plan Details screen, you will see some information on the left-hand side and a Map Viewer Plus image on the right. Use these details to help confirm you have the correct plan.



Scroll down the page to see the product tiles available and select the Plan product by clicking add to cart. You are ready to complete your order.



Need to order more than one plan? Conduct a fresh search by entering new criteria to locate and add more products to your order.



#### DID YOU KNOW?

If you have a list of plans or Strata Plans separated by commas, you can copy and paste them into the Order Multiple Products screen.

Land Enquiry Services automatically separates each product into a new

## Searching in Map Viewer Plus

#### Without a Street Address

Open Map Vier Plus from the Landgate website under Location Data and services > Maps > Online Maps > Map Viewer Plus

## **Map Viewer Plus**

View and discover authoritative land and property related information for Western Australia, Cocos (Keeling) and Christmas Islands.



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### What is Map Viewer Plus?

Map Viewer Plus is an interactive online mapping application for the discovery of land and property information and related purchasable products. It enables users to:

- · Search for, and view land and property information in Western Australia
- · display the extent of property and administrative boundaries
- discover and purchase Landgate products available for your property of interest such as Titles, Documents, Surveys, sales reports and aerial imagery etc
- · cadastral survey research for geodetic marks and survey information
- . get a birds eye view of the State of WA





Map Viewer Plus will open in a new tab. Please read and agree to the Terms of Use presented on open.

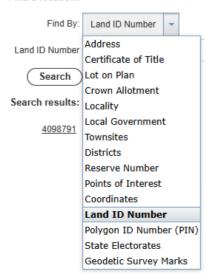
Once Map Viewer Plus has opened, navigate to the land of interest and click within it's boundaries.

A dialogue box will open that displays the Land ID Number for the parcel of land. Copy or note down this number.



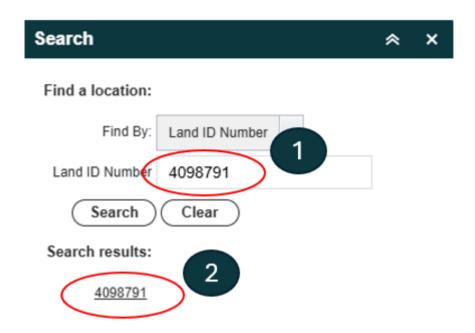
Select the Search icon in the top right of the page:

In the "Find By" drop down, select "Land ID Number" Find a location:



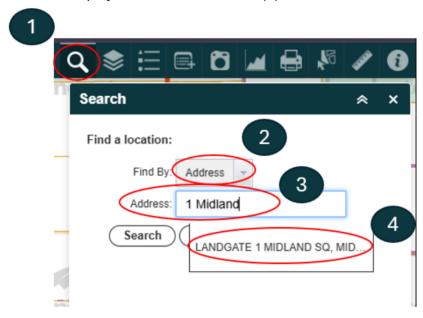
1: Enter the Land ID Number from the Parcel of interest and select Search.

2: Under Search Result select the Land ID Number:



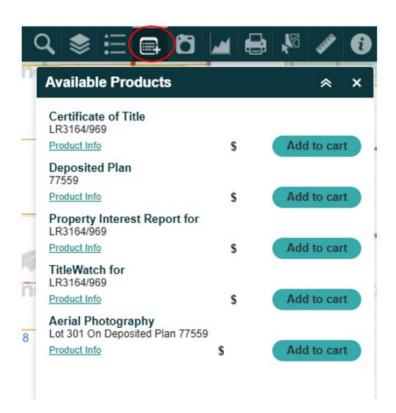
#### **Searching with an Address**

With Map Viewer Plus Open, Select the Search Icon (1), Selected Find by Address (2), type the address of the property of interest (3) the Address Verification System will prompt available addresses, once the address of interest is displayed, select the address (4)



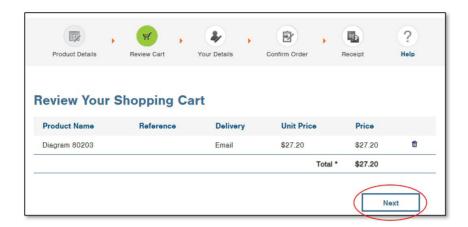
#### **Adding Products to Cart**

If "Available Products does not automatically present, select the Available icons tab and add required product to cart.



### **Completing Your Order**

Click onto the cart icon at the top of the page to view the items you have added to your order.



Select Next, enter your payment details and ensure they are correct before proceeding to the confirmation screen.

Read the confirmation screen carefully to ensure your cart contains all the correct items, then confirm and submit your order.

Once Landgate has successfully received payment, you will be provided with the request number and confirmation of the email address the product will be sent to.



If your order has not been received within 30 minutes, please don't re-order. Contact Customer Service who can assist you; this will avoid you being charged twice for the same product.