

Valuation Services Client Portal - Personal Information Collection Notice

The Western Australian Land Information Authority, trading as Landgate, collects personal information where required by law or to provide services to you. In addition to our [Privacy Policy](#), this notice provides further details about the collection of your personal information via the collection method identified above.

Collecting personal information

Landgate collects personal information to help carry out its functions, including that of the Valuer-General. The Valuer-General is WA's statutory officer responsible for overseeing the valuation of land across the state. We

We also collect personal information to enable you to log in and use the Valuation Services Client Portal (the portal).

Authority to collect personal information

Your personal information is collected to enable you to login and use the portal which is not required under any specific law. It is gathered by Landgate to manage and operate this function.

Under the [Valuation of Land Act 1978](#) (VLA), the Valuer-General undertakes general valuations of ratable land and provides valuations and advice to state government.

To fulfil statutory responsibilities, the Valuer-General may require information, evidence and documents to determine the ownership or valuation of land.

Choosing not to provide personal information

If you choose not to provide some or all of the requested personal information, you will not be able to access or use the portal.

Section 11 and 12 of the VLA provide the Valuer-General power to obtain information for the purposes of determining ownership or value of any land and it is an offence to refuse to comply or to provide false information.

Disclosing personal information

The Valuer-General is required under section 13 of the VLA to ensure confidentiality of the information that you provide to us. Disclosure may only occur where permitted by legislation.

Accessing and correcting personal information

Our Privacy Policy contains information about how you may access and correct your personal information held by Landgate.

Privacy complaints and questions

Our Privacy Policy outlines how you can lodge a complaint regarding any suspected mishandling of your personal information and how Landgate manages and responds to such complaints.

To contact Landgate about a privacy-related matter, including questions about this collection notice, please contact our Privacy Officer:

- Visit Landgate's website and use the [feedback form](#) (select the 'Privacy and your personal information' feedback category).
- Email: privacy@landgate.wa.gov.au.
- Post: Privacy Officer, Landgate, PO BOX 2222, Midland WA 6936.