

Website Webchat Message - Personal Information Collection Notice

The Western Australian Land Information Authority, trading as Landgate, collects personal information where required by law or to provide services to you. In addition to our [Privacy Policy](#), this notice provides further details about the collection of your personal information via the collection method identified above.

Collecting personal information

Your personal information is being collected by Landgate.

We collect your personal information to provide you with customer service and information via the webchat function.

Authority to collect personal information

Your personal information is not required under any specific law. It is gathered by Landgate to manage and operate this function.

Choosing not to provide personal information

If you choose not to provide some or all of the requested personal information, Landgate is unable to create a clear record of your enquiry and information to assist with other enquiries on the same issue.

Disclosing personal information

Your personal information will not be disclosed outside of Landgate.

Accessing and correcting personal information

Our Privacy Policy contains information about how you may access and correct your personal information held by Landgate.

Privacy complaints and questions

Our Privacy Policy outlines how you can lodge a complaint regarding any suspected mishandling of your personal information and how Landgate manages and responds to such complaints.

To contact Landgate about a privacy-related matter, including questions about this collection notice, please contact our Privacy Officer:

- Visit Landgate's website and use the [feedback form](#) (select the 'Privacy and your personal information' feedback category).
- Email: privacy@landgate.wa.gov.au.
- Post: Privacy Officer, Landgate, PO BOX 2222, Midland WA 6936.