

## MyLandgate – Contact Form – Billing Accounts - Personal Information Collection Notice

The Western Australian Land Information Authority, trading as Landgate, collects personal information where required by law or to provide services to you. In addition to our [Privacy Policy](#), this notice provides further details about the collection of your personal information via the collection method identified above.

### Collecting personal information

Your personal information is being collected by Landgate.

We collect your personal information in order to create, manage, or make changes to Landgate billing accounts.

### Authority to collect personal information

Your personal information is not required under any specific law. It is gathered by Landgate to manage and operate this function.

### Choosing not to provide personal information

If you choose not to provide some or all of the requested personal information, we will not be able to process your account-related enquiries.

### Disclosing personal information

Your personal information will be disclosed to our service providers for the purposes of customer surveys and customer support.

### Accessing and correcting personal information

Our Privacy Policy contains information about how you may access and correct your personal information held by Landgate.

### Privacy complaints and questions

Our Privacy Policy outlines how you can lodge a complaint regarding any suspected mishandling of your personal information and how Landgate manages and responds to such complaints.

To contact Landgate about a privacy-related matter, including questions about this collection notice, please contact our Privacy Officer:

- Visit Landgate's website and use the [feedback form](#) (select the 'Privacy and your personal information' feedback category).
- Email: [privacy@landgate.wa.gov.au](mailto:privacy@landgate.wa.gov.au).
- Post: Privacy Officer, Landgate, PO BOX 2222, Midland WA 6936.