



# Complaints Form - Personal Information Collection Notice

The Land Surveyors Licensing Board of Western Australia (LSLB) collects personal information where required by law or to provide services to you. In addition to our [Privacy Policy](#), this notice provides further details about the collection of your personal information via the collection method identified above.

## Collecting personal information

We collect your personal information for LSLB to be able to consider your complaint. We require this information so we can contact you during the complaint investigation process.

## Authority to collect personal information

Your personal information is collected for the purposes of the *Licensed Surveyors Act 1909* to make a complaint to the LSLB about the professional conduct of a licensed surveyor.

## Choosing not to provide personal information

If you choose not to provide some or all of the requested personal information, this may limit our ability to properly investigate your complaint and keep you informed throughout the process.

## Disclosing personal information

As part of the complaint investigation process, your personal information may be disclosed to the surveyor involved in your complaint and, if the LSLB decides to refer the matter, to the State Administrative Tribunal.

## Accessing and correcting personal information

Our Privacy Policy contains information about how you may access and correct your personal information that is held by Landgate.

## Privacy complaints and questions

Our Privacy Policy outlines how you can lodge a complaint regarding any suspected mishandling of your personal information and how Landgate manages and responds to such complaints. If you wish to contact Landgate about a privacy-related matter, including questions about this collection notice, please contact our Privacy Officer:

- Visit Landgate's website and use the [feedback form](#) (select the 'Privacy and your personal information' feedback category).
- Email: [privacy@landgate.wa.gov.au](mailto:privacy@landgate.wa.gov.au).
- Post: Privacy Officer, Landgate, PO BOX 2222, Midland WA 6936.