

## BULLETIN NO. 240 | 22 November 2013

## URGENT REMINDER: DOCUMENT AND IDENTITY VERIFICATION OVER THE FESTIVE SEASON

As the festive season is approaching and many people will be away on holidays, Landgate felt it timely to remind our customers to remain vigilant when it comes to the verification of Certificates of Title, other documents and identity.

Landgate can reassure you that our systems, including our Titles Register is one of the most up to date and secure in the nation. In particular, the Titles Register is well maintained and does not experience any data updating issues – so accuracy over the holiday period will remain at its normal high levels.

The potential for fraud is always a risk and fraudsters don't take holidays during the festive season, so it is important that <u>you</u> remain vigilant.

If you have any queries in regards to the verification of a Certificate of Title or any other related Landgate document, please do not hesitate to contact a Landgate Customer Services Officer on 9273 7341.

Your ongoing support is appreciated.

Jean Villani Registrar of Titles