Landgate Registrations

customer information bulletin





Location Knowledge

BULLETIN NO. 230 | 09 APRIL 2013 WESTERN AUSTRALIAN REGISTRAR AND COMMISSIONER OF TITLES JOINT

PRACTICE: VERIFICATION OF IDENTITY

Statement - Self-Represented Party

It has been brought to our attention that Landgate may have been suggesting to property professionals that they accept an Australia Post receipt as evidence that a self-represented party has had their identity verified by Australia Post, instead of using the 'Statement – Self-Represented Party' issued by the Registrar of Titles.

This suggestion is incorrect. The Verification of Identity Practice has not changed.

Landgate staff are aware that the procedure requires a self-represented party to provide (after being identified) a 'Statement – Self-Represented Party' that has been issued by the Registrar on Landgate letterhead. This Statement must be lodged at Landgate together with the relevant document(s) for registration.

It is regrettable that there is currently a backlog in issuing the 'Statement – Self-Represented Party'. If the Statement has not been received and it is required in time for a settlement date, the self-represented party should contact Landgate's Supervisor Complex Dealings to request priority.

All requests for priority issued Statements will be accommodated, where possible. The Supervisor Complex Dealings can be contacted via Landgate's Customer Service team on (08) 9273 7341.

We are working to reduce the backlog and anticipate improvement.

Jean Villani Registrar of Titles Susan Dukes Commissioner of Titles

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