

## COMMUNITY

Showing respect and taking responsibility

We will:

- be open and honest in all actions and interactions
- encourage multi directional communication and consultation
- understand and apply the Public Sector Standards and Code of Ethics
  - justice
  - respect for persons
  - responsible care

## EXCELLENCE

Excellence in everything we do and excellent people to do it

We will:

- provide strong leadership through
  - open communication and sharing of information
  - embracing challenges and opportunities
  - accepting and managing risk
  - taking responsibility for decisions and outcomes
- display commitment to customers through
  - building and maintaining relationships
  - developing and delivering best practice, quality, professional services and products
- develop business directions in consultation with all stakeholders, well communicated and accessible to all
- ensure openness, accountability and transparency underlie all communications, decisions and actions

## CREATIVITY

Creativity in what we do and how we do it

We will:

- create opportunities to encourage flexible, innovative and collaborative ideas, products and work practices
- identify and be responsive to the changing needs of customers, stakeholders and staff
- seek out opportunities to provide solutions for the future
- adapt our working style to achieve results

## GROWTH & LEARNING

Growing our business and our people

We will:

- encourage learning and ongoing development of knowledge, skills and experience
- encourage personal growth and positive behaviours through performance assessment and constructive feedback at individual, team and corporate level
- build on the strengths of teams and their members and empower them with responsibility and authority
- keep abreast of latest industry trends and apply and share them appropriately to meet business needs

## CELEBRATION

Celebration and recognition of what we do, how we do it and our people who do it

We will:

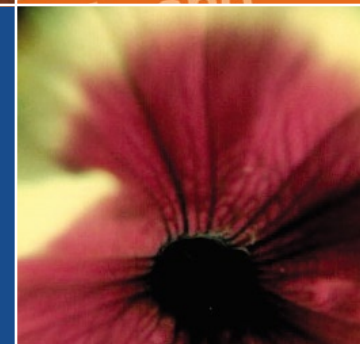
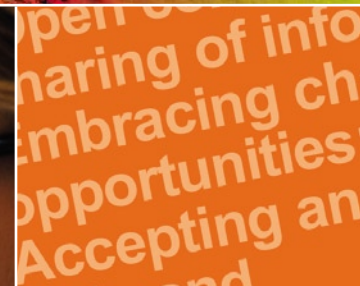
- take pride in what we do and our achievements
- foster an environment where fun is combined with achieving results
- value all employees for their experience, skills and professionalism
- celebrate contributions and achievements of individuals, teams, organisation and business partners

## SUSTAINABILITY

Contributing to a sustainable environment and providing a sustaining environment for our people

We will:

- create a secure yet flexible working environment that provides choices for work and life balance
- provide a work environment which is friendly, safe, discrimination free and self-determining
- ensure the areas of economic, social and environmental sustainability are considered in decision making
- design and develop processes and procedures to ensure quality assurance and to maintain the integrity of our systems



# Code of Conduct

## CHIEF EXECUTIVE'S MESSAGE

Western Australian Land Information Authority's (Landgate) Code of Conduct has been a collaborative effort by all staff. It identifies the values that we collectively hold as important. It also sets out how these values translate into action.

The values are fundamental to the way we work. They apply to everything we do, ranging from the way we behave as individuals to important decision making processes within the agency.

Each one of us will be expected to reflect the values in our interactions with colleagues and customers. As well as our own commitment, we can expect our colleagues to display the values in their behaviours towards us.

It is important that we all acknowledge the values and behaviours identified in this Code of Conduct and make a concerted effort to live by them in the workplace every day.



Grahame Searle  
Chief Executive

The Public Sector Management Act (PSMA) along with the Public Sector Code of Ethics prescribes the minimum standards of conduct and integrity for Western Australian Public Sector employees. We have developed our Code of Conduct as part of our commitment to complying with these requirements.

Any Landgate employee who has been found to contravene the Code of Conduct, the Public Sector Code of Ethics or the PSMA commits a breach of discipline and may be subject to disciplinary measures. Further information on the Public Sector Code of Ethics can be found at [www.wa.gov.au/opssc](http://www.wa.gov.au/opssc). A copy of the PSMA is available at [www.slp.wa.gov.au](http://www.slp.wa.gov.au).



## VALUES

