

## REGISTRATION SERVICES

# Customer Information Bulletin

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### EAS2 ENHANCEMENT – ADDRESS VERIFICATION

An enhancement to EAS2 is scheduled for implementation on the evening of Wednesday 28 March 2007. Address Verification Service (AVS) enhances EAS2 through verifying addresses that are entered into EAS2.

Currently EAS2 performs validation on the spelling of a street name and the suburb, but does not verify whether the street number entered exists for that street or whether the street name actually exists within that suburb. This can lead to correspondence being mailed out incorrectly by Water Corporation and State Revenue to clients. AVS will assist in instances where incorrect street numbers are entered and when incorrect street name/suburb combinations are entered into EAS2.

This service will perform verification of addresses for Western Australian Building and Road address types.

AVS will be incorporated into EAS2 and will perform the following functions:

- Verify the entered address against the Landgate address database and if not 100% matched, will display to the conveyancer, a list of possible matching addresses for their use (Note: If the address entered is a 100% matched, the conveyancer will progress to the next screen and the address match screen will not be displayed).
- In addition to being able to select a possible matching address from the list, the conveyancer may still wish to use the address provided by the client. They can still use this address and if they do, they will have the ability to request Landgate to investigate the reason why an address may not be found within the Landgate Address Database. Landgate will provide feedback to the customer via email within 48 hours.

For further information please contact online support by telephone on (08) 92737341 or email [onlinesupport@landgate.wa.gov.au](mailto:onlinesupport@landgate.wa.gov.au)



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