

Customer Information Bulletin

BULLETIN No. 173
16 OCTOBER 2006

LANDGATE – ON THE DRAWING BOARD

Account Information to be Updated Overnight – What this means to you

Later this month, your organisation's account status and available credit, as shown on the access screens to some Landgate services, will be updated on a nightly basis instead of immediately.

This means that the Landgate transactions you undertake during business hours may not be reflected in the account information shown on screen when you log on to Land Enquiry, EAS2 and/or RSCS. Up-to-date information will be displayed the following morning before you undertake any transactions on Landgate.

A notice will be posted on Landgate to inform you as soon as this change has been made.

Please note that Landgate will continue to update a small number of accounts on an immediate basis for administrative purposes. You can easily determine if your account is included by checking the balance on the access screen to services immediately before and after you have undertaken a transaction using Land Enquiry, RSCS or EAS2.

Remember, you can obtain a 'live' account update at any time on Landgate by selecting *My Details* accessed from your home channel toolbar, followed by *My Account* from the drop down menu, followed by *Organisation Details*. The *My Account Details* screen that appears will always display the latest account information pertaining to your organisation.

For further information please contact online support by telephone on (08) 92737341 or email onlinesupport@dli.wa.gov.au

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