

Customer Information Bulletin

BULLETIN NO. 158
DECEMBER 2005

Price Change and Enhancements to EAS2

A new 'percentage based' service fee for EAS2 (Electronic Advice of Sale2) requests will become effective from 6.00pm on Wednesday 18 January 2006.

From this date the DLI EAS2 service fee will increase to 7.5 per cent of the total amount incurred on each EAS2 request. For example, if the total amount for an EAS2 request is \$130.00, then the service fee charged will be \$9.75 (including GST). A minimum fee of \$5.50 (including GST) will apply to all EAS2 requests.

The introduction of a 'percentage based' fee means that the current DLI charges for a Regional Scheme Certificate (RSCS) request that is lodged as part of an EAS2 request will no longer apply.

In conjunction with the fee increase, DLI will also be introducing enhancements to the EAS2 service. These enhancements are aimed at further streamlining EAS2 to ensure improved customer access and facilitate its ease of use.

These enhancements include:

- emailing PDF attachment(s) of a Certificate of Liability for Land Taxes from the Office of State Revenue and a Certificate of Charges from Water Corporation as soon as they become available;
- pre-populating EAS2 requests with details of the owner as at 30 June, where this information is available from DLI;
- providing you with a comprehensive update about your account information each time you enter a new EAS2 session. This is to inform you of your credit status before you proceed any further;
- relocating the EAS2 terms and conditions screen from its current location to the Landgate home page. You will only need to agree once to the terms and conditions, either the very first time you access the service or when DLI makes amendments.

The fee increase will enable DLI to continue to investigate, support and implement enhancements such as these to the EAS2 service. We are also continuing to work with Local Governments to facilitate the expansion of their existing systems to further streamline the conveyancing process.

For further information please contact our **Online Services Support** on **(08) 9273 7341** or email onlinesupport@dlj.wa.gov.au.

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