

# Customer Information Bulletin

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## 1. NEW SCALE OF FEES

The new fee schedule and charges relate to document registration and plan lodgements will be gazetted on Friday the 24 June 2005 and will **apply from Monday the 4 July 2005**.

The fees charged for searching have not been changed and remain the same as current charges.

The standard document lodgement fee has increased by \$1.00 to \$80.00. For a detailed explanation of the fee changes and procedure relating to new charges being introduced refer to Customer Information Bulletin 151.

## 2. THE DX MAIL SYSTEM

Currently Registration Services sends and receives a total of approximately ten items of mail per day (five in/five out) through the DX Courier System.

Hence, after investigation into the continued use of the DX Courier System currently utilised by only a small number of the DLI's customers it has been determined that the continued use of this system is not financially viable.

As a majority of Registration's customer's utilise Australia Post, the DX Courier System will be discontinued as of Friday 1 July 2005. If you are currently using the DX Courier System you may wish to consider utilising the Australia Post Express Post bags or standard mail.

### 3. NEW LOOK DUPLICATE CERTIFICATE OF TITLE

The new look duplicate Certificate of Title with improved security features, using the latest technology, will be issued from 11 July 2005.

The new security features, which include a watermark, hologram, thermocromic icon and control numbers aim to further minimize the possibility of fraud, making Western Australia's duplicate Certificates of Title even more secure.

Existing duplicate Certificates of Title are still valid and there will be no additional cost or charge for the new look duplicate Certificates that are issued from transactions lodged with DLI recording or registration.

### 4. ELECTRONIC ADVICE OF SALE (EAS2)

The Office of State Revenue (OSR) recently reviewed electronic advice of sales that require manual completion by their officers due to the conflicting information provided on the advice of sale with their records.

From analysing the electronic advice of sale process within "OSR", the review found that a significant number of agents who lodge an electronic advice of sale fail to correctly determine if the owner as at 30 June resided in the property.

Therefore, when you are lodging an electronic advice of sale relating to land tax, please correctly determine whether the owner resided in the property as at 30 June, and tick the appropriate yes/no box.

By helping to provide this information on the advice of sale, the Office of State Revenue will be able to advise you and your customers promptly with the correct advice on the land tax applicable to the property.



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**22 JUNE 2005**