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About the Department of Land Information

Western Australia's Department of Land Information (DLI) has played a pivotal role in the social and economic development of Western Australia.

Since its origin in 1829 as the Survey Office of the Swan River Colony, DLI has provided vital land and property information that has underpinned our State's sustained growth and prosperity, and ensured the security of land ownership essential for stimulating capital investment.

Today, the impact of land information is broad and far-reaching. It extends well beyond traditional valuation records and ownership titles, to encompass detailed social, environmental and economic data integrated with satellite imagery, aerial photography and digital mapping.

What We Do

- Our core business is land information. We are responsible for ensuring the State's land ownership records are up-to-date and easily accessible.
- We collect geospatial data from ground surveys, aerial photography and satellite imagery. This information is used to produce a wide range of digital and hard copy maps for many different purposes.
- We provide an effective and impartial valuation and property information service.
- We are a lead agency in the Western Australian Land Information System (WALIS) – a consortium of State Government agencies that coordinates WA's land information.

DLI's Strategic Plan 2005 - 2010

Our Vision

A future where the use of land information knows no bounds.

Our Purpose

Providing access to land information anywhere, anytime to promote a strong and sustainable Western Australia.

Our Identity

A leading information provider in the knowledge economy, known for:

Integrity: of our information, infrastructure, relationships and people

Ingenuity: in unlocking the accessibility, useability and application of land information

Excellence: in our own performance and our contribution to the outcomes of others

Corporate Conduct

Our People – Great People with Great Values

We are an organisation of people who act with honesty, integrity, respect, and openness. We work together as one team that reflects the diversity of the Western Australian community.

We value:

- growth and learning;
- excellence;
- creativity;
- celebration and recognition; and
- sustainability and a sustaining work environment

Our Business Conduct – Integrity with Ingenuity

In conducting our business, we will:

- use our ingenuity and passion to imagine what is possible;
- work with customers and technology to know what is needed;
- act with integrity to promise what is achievable; and
- deliver what is promised

Our business decisions will specifically consider the:

- integrity of the Land Titles Register And Valuation Rolls;
- needs of Government users of land information; and
- development of the State's spatial information industry

In support of this we will act in a business-like manner, work with others for mutual benefit and be a fair and responsible provider of information.

Strategic Goals

By 2010:

- our land information will be accessible online;
- we will provide online access to Government information about rights, restrictions and interests in land;
- our people, systems and services will be a critical link in networked Government;
- we will be self-sustaining and deliver a financial return to the State; and
- throughout the journey we will excel for our customers and contribute to the community in which we live and work.

Critical Success Factors

- **Knowing our customers**

Being valued and relied upon for what we do and how we do it. Building sound and lasting relationship with customers by anticipating and meeting their core business needs for land information.

- **Having the right workforce**

Being an employer of choice and learning organisation which harnesses the knowledge of its people, develops the potential and talent of its workforce, and has the right number and mix of people who are aligned to business needs.

- **Making the right land information available**

Ensuring that data underlying our land information systems and services is appropriate, readily available and digitally enabled.

- **Having the right infrastructure**

Ensuring that our computer systems, software and technical capacity are stable and secure and meet current and future business needs.

- **Being financially viable and sustainable**

Operating as a going concern in a manner that supports long term business prosperity. Delivering on revenue, efficiency and profit outcomes required for capital re-investment – while keeping costs down and being positioned to deliver a financial return to Government.

- **Having the confidence of stakeholders and the community**

Ensuring a high standard of corporate and individual conduct that meets statutory requirements, honours our unique leadership role and responsibilities within the land information industry and Government, and delivers a sound corporate reputation.

- **Having strong leadership and sound governance**

Ensuring that the business is overseen in a manner that maximises operational performance, makes the right choices for the future, establishes clear focus and accountabilities, manages risks effectively, and is aligned with Government policy.

Key Strategies

- Enhance the quality of our core datasets and enable integration in an online environment.
- Build relationships and systems to share land information, expertise and infrastructure within and across Government.
- Form alliances with industry and research institutions to develop new uses for land information and realise commercial opportunities.
- Work with our customers and stakeholders to know their business and improve their outcomes.
- Deliver registration and valuation services that meet statutory and user requirements and model best practice.
- Increase revenue and better manage costs to fund capital investment and improve services.
- Implement new governance arrangements to better manage risk, provide external oversights and strengthen commercial and strategic expertise.

- Build a capable, enterprising and engaged workforce.
- Seek and support corporate and individual opportunities to contribute to the community.

Our Customers

As well as providing products and services for the entire community, DLI has also developed a relationship with the following customer groups:

- land developers;
- financial institutions;
- conveyancers and settlement agencies;
- legal professionals;
- local governments and other Government agencies;
- mining and exploration industries;
- pastoralists and farmers;
- real estate agents, valuers and land economists;
- state, commonwealth and global agencies;
- surveyors, cartographers, spatial and GIS users;
- tourism and recreation industries; and
- educational groups and training specialists.

Better Planning: Better Services – how DLI contributes to the Western Australian Public Sector Strategic Planning Framework

As a State Government department, DLI is committed to the Strategic Planning Framework, which sets out the Government's vision for Western Australia.

The goals of 'Economy' and 'Governance' are closely aligned with the strategic outcomes of DLI.

- **Economy:** DLI's core activities of titling and valuation activities underpin land and property markets and the State's rating and taxing base. DLI's land information activities underpin industry growth and e-commerce.
- **Governance:** Initiatives such as the Shared Land Information Platform (SLIP); DLI's focus on technology and its new e-business direction; and its contribution to whole-of-Government savings are aligned with the ideals of Governance.

Vision

...the best opportunities for current and future generations

Western Australia will be a creative, sustainable and economically successful State that embraces its multicultural heritage and its rich natural resources. It will provide the best opportunities for current and future generations to live better, longer and healthier lives.

Goals

- **People and Communities**

To enhance the quality of life and wellbeing of all people throughout Western Australia

- **The Economy**

To develop a strong economy that delivers more jobs, more opportunities and greater wealth to Western Australians by creating the conditions required for investment and growth

- **The Environment**

To ensure that Western Australia has an environment in which resources are managed, developed and used sustainably, biological diversity is preserved and habitats protected

- **The Regions**

To ensure that regional Western Australia is strong and vibrant

- **Governance**

To govern for all Western Australians in an open, effective and efficient manner that also ensures a sustainable future